

Attorney Docket No. 00-5019

My residence, post office address and citizenship are as stated below next to my name,

METHOD AND SYSTEM FOR CALL CENTER SCREENING

I hereby claim foreign priority benefits under Title 35, United States Code, Section 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Priority Claimed

(Day/Month/Year filed)

(Filing Date)

(Status--patented, pending, abandoned)

Attorney Docket No. **00-5019**

I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

FULL NAME OF SOLE OR FIRST INVENTOR **Douglas J. Cowell**

Inventor's signature _____ Date _____

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FULL NAME OF SECOND INVENTOR **Ravi Narayan**

Inventor's signature _____ Date _____

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